



MITCHELL LABOR TIMES™ METHODOLOGY

The Mitchell Labor Times are given in hours and tenths of an hour. The times reflect the needs of an average, trained technician using factory recommended procedures and tools. The Mitchell Labor Times include allowances for vehicle preparation, normal clean-up associated with the operation, verification of completed operation, technician's personal needs, preventative measures and any other service that would normally accompany an individual operation. Other factors included in the labor time are as follows:

- ◆ Review of Work Order
- ◆ Positioning of Vehicle
- ◆ Tool Organization
- ◆ Performing Operation (Example, Windshield)
 - ◆ R & R (Remove and Replace)
 - ◆ Reveal Mouldings
 - ◆ Garnish Mouldings
 - ◆ Wiper Arms
 - ◆ Rear View Mirror
 - ◆ Remove Glass, Full Cut Method
 - ◆ Replace Adhesive, Glass only
 - ◆ Replace Weatherstrip if so installed
 - ◆ Test for Leaks
- ◆ Disposal of Component
- ◆ Urethane Clean-up
- ◆ Put Tools away

In some cases, the time on a tempered part is stated with the door panel already removed. In these cases, we have added the R & I time of the Door Panel back into the glass time for NAGS. Broken Glass clean-up is not included in the Mitchell time, however we have added a Broken Glass clean-up factor to the labor time on tempered parts.